

## [Local](#) Restaurant Equipment, Supplies and Services

- [Locations](#)

### **Boise Design/Showroom**

8648 W. Elisa St.

Boise, ID 83709

**Voice:** (208) 345-5793

**Fax:** (208) 319-1124

### **Twin Falls Showroom**

198 Locust St. South

Twin Falls, ID 83301

**Voice:** (208) 733-4221

**Fax:** (208) 733-4308

### **Idaho Falls Design/Showroom**

925 W. Turnbull Dr.

Idaho Falls, ID 83709

**Voice:** (208) 528-6233

**Fax:**(208) 733-4308

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1-800-368-3181

Hello. Enjoy

## **Returns**

They happen. It's part of life.

[Customer Service Returns](#)

- 
- [Print Format](#)
  - [PDF](#)

## **Return Policy**

Sometimes items purchased need to be **exchanged** or **returned** and we understand that. Our return policy is that items may be returned or exchanged within 30 days of purchase date, some exceptions may apply. Items being returned or exchanged must be unused and in original packaging. Special order and custom made items as well as parts are not eligible for return or exchange. Certain products are subject to restocking fees. All returns must have original invoice. Before returning items to one of our locations we highly recommend calling us at **1-800-368-3181** so we can assist you in the returns process better.

## Send In a Request

Please provide the invoice number, item number and serial number in question. Call **1-800-368-3181** or email [sales@bsrequipment.com](mailto:sales@bsrequipment.com).

[Visit our Facebook page](#)

## BSR Design & Supplies

**Helping build foodservice establishments since 1968.** We have been providing professional services in the foodservice industry with offices throughout southern Idaho. We take careful consideration to provide expert solutions for your specific needs.

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## Send Us A Message

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